# KF4011 Systems Analysis Professionalism and information security

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#### Last time...

... talking about the many problems with projects With a focus on information security

#### Last time

- Senior responsible owners
- Project management, choice of methods, iteration and prototyping
- Consultation, especially end-users
- UX and (end-user) work processes
- GDPR, DPIAs
- Requirements capture (and change)
- Authentication
- Decommissioning
- Cloud
- Resource limits
- Bugs



# Is computing a profession?

- Are we engineers?
- Or scientists?
- Do we just "bodge" it until it "sort-of" works?
- Are we craftspeople?



# Exercise

#### Consider examples of other professions such as

- Doctors, nurses
- Lawyers (solicitors, barristers)
- Civil engineer, architect
- Teacher, social worker
- Police or armed forces

#### What does it mean to be professional?



# Professionalism

#### **OED**

"The competence or skill expected of a professional."

All the issues we're about to cover and technical competence

Doing the right thing for the right reasons?

What about regulation?



# Professionalism

#### Read

- the BCS¹ Code of Conduct http://www.bcs.org/category/6030
- the Engineering Council's Code of Conduct https://www.engc.org.uk/engcdocuments/internet/ website/Guidelines%20for%20Institution%20Codes% 20of%20Conduct.pdf
- the Engineering Council's policy statement on whistleblowing https://www.engc.org.uk/engcdocuments/internet/ website/Whistleblowing%20Policy%20Statement.pdf

<sup>&</sup>lt;sup>1</sup>The British Computer Society (BCS) is the most relevant professional body for this course.



### **Professionalism**

Is membership of a professional body a "good thing"? What does it achieve?

### Comparison

The General Medical Council and the practice of medicine



# Professional issues

#### We often talk about

- L legal,
- **S** social,
- E ethical, and
- P professional

issues

Appropriate consideration of information security issues is required by LSEPI!



# Legal

# Large amount of legislation. Four highlights:

- Copyright Designs and Patents Act 1988
- Computer Misuse Act 1990
- Data Protection Act 2018 (a.k.a. GDPR)
- Communications Act 2003

Talked about GDPR and DPIAs last time...



#### **Ethics**

Is our society "ethical"? Is it "fair" and "just"?

Ethics Explicit, philosophical reflection on moral beliefs and practices. Ethics is a conscious stepping back and reflecting on morality

Morality first-order beliefs and practices about good and evil by means of which we guide our behavior

Ethics is reflection and thought about morality — "doing the right thing for the right reasons"?



### Social issues

- Should you take into account societal issues?
- Oo we —as IT professionals— just implement systems or do we consider what they are for...?
  - Should we?
  - Consider:
    - "Digital by default"
    - Exclusion of communities or groups
    - Potential for abuse
    - Potential for social good

Consider the potential for abuse of biometric systems, or voter influence/misinformation via social media



# Discussion: Drones

#### a.k.a. "Unmanned aerial vehicles"

- How can drones be used for "good"?
- What about deliberately harmful acts?
- Inadvertent acts of harm?

# Discussion: Driverless cars

a.k.a. "Autonomous vehicles" (Could also apply to aircraft, but here we're considering cars, vans, buses, LGVs)

- What safety requirements should be satisifed before autonomous vehicles are allowed on the road?
- What about malicious or faulty software? Who is responsible?
- How could autonomous vehicles be confused or obstructed?

Would you want to be carried in a fully autonomous vehicle later today?



# Last one: what about "computing"?

- What good has computing brought us?
- What's bad?

# The end

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